

24th June 2011

by Peter S Lombard

**Special points of interest:**

- Patrol Service Merge with DDS
- Minimum Wage Review
- Security Industry Changes
- Security Providers Act
- Security Licence —interstate
- Stolen vehicle check

**Minimum Wage Review:**

Fair Work Australia have handed down the new minimum wage rates for the security industry awards to be applied from 1 July 2011. LSG have determined to absorb this along with CPI cost increases for 12 months.

**Security Industry Changes:**

- **The Queensland Department of Fair Trading have launched a online licensing register to search for licences under the Security Providers Act 1993 and other legislation. [New Licensing Register](#) .**
- **The state government will legislate to close insurance duty liability loopholes for insurance taken out with overseas insurers.**



# LOMBARD SECURITY Group

**Patrol Service Merge with Darling Downs Security**

We will take this opportunity to sincerely thank all of our very valuable customers and clients for their loyalty and continued support, without which we would be lost.

Changes to our structure are on track and expected to be complete by the end of June 2011.

- One of the major hurdles was to reduce the size of our organisation with a view to focusing on and improving the quality of electronic and monitoring services. To achieve this we have merged our Patrol Services including Alarm Responses and Cash in Transit, with Cooloola Security Pty Ltd t/a Darling Downs Security (“DDS”) with effect from 1 June 2011. A letter was sent to all those clients effected by this merge. While DDS owners Russell and Suzanne Davie have taken responsibility for the day to day management of these services, 6 months has been allowed for a complete transition, which Russell & Suzanne Davie and Peter & Veronica Lombard will oversee.

As there is no longer a requirement (at present) for the warehouse we rent at 68 Hampton Street Harristown we are going to trial a “work from home”

system with flexible hours for all admin staff.

Each admin staff member has office furniture, computer, standby laptop and phone system setup. We would like to take this opportunity to thank (and put in a plug) for a local firm Instra Technologies Pty Ltd—Director and personal friend Paul McKee for supplying the equipment (at very reasonable rates) and his assistance in setting this up.

**Important Facts:**

- Contact with all divisions can be made on the existing telephone numbers but a transition to the new Patrol Services telephone numbers will need to take place over the next 6 months. New telephone numbers will appear on all correspondence.
- We have changed banks and have separate bank accounts for DDS and LSG. Invoices will look very different and LSG will use BOQ while DDS will use NAB, in an attempt to reduce confusion. Banking and EFT information will be detailed on all invoices.
- Eftpos facilities will remain available over the phone. By

both DDS and LSG. BOQ are looking at introducing a virtual online Eftpos facility in August 2011.

- Ezypay direct debit option will only be available through LSG for Electronic and Monitoring Services.

We are putting together a web site with some items for sale with photos etc. It is very basic and can be viewed at;

[/www.manualservices.com](http://www.manualservices.com)

We will be holding a Garage/Relocation sale or two in July 2011 which we will advertise in the Chronicle newspaper. 10 years of accumulated equipment and furniture in our 300sq warehouse means paperclips to vehicles will be on sale, so drop in, have a browse, or a chat and perhaps pick up a bargain. We would love to see you there.

In closing this article I would like to apologise to you our most valued clients for the inconvenience that these changes will undoubtedly present. I would also humbly ask for your indulgence and understanding while these changes are implemented.

Please contact us for clarification on any of the points raised





## SPAAL an Approved Security Industry Association for Queensland

From 24 February 2011, all Queensland security firms are required to be a member of an approved security industry association.

From 1 July 2011, all security providers will be required to be fingerprinted as part of the licensing process.

[Office of Fair Trading website - Mandatory membership and fingerprinting](#)



Peter and Veronica Lombard



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God Bless You All.

## Stronger laws to ban troublemakers

Stronger laws to ban troublemakers are on the way as part of the Bligh Government's \$4.2 million *Drink Safe Precincts* to address alcohol-related violence.

Amendments to legislation passed in Parliament recently have now given courts the ability to ban troublemakers from

pubs and clubs for up to 12 months. Police numbers will increase during peak times in some areas and better supervised taxi zones, more support services, and the creation of special safe zones will all feature in the new precincts.

The Government will also legis-

late for new powers to ban people committing alcohol-related violence from the areas and it will become mandatory for pubs and clubs to offer free drinking water to patrons. The use of ID scanners by clubs will also be supported under the plan.

## Fair Trading continues to flush out dodgy security guards

Crooked security guards continue to be turned away from or kicked out of Queensland's security industry thanks to the Office of Fair Trading's (OFT) strict measures to protect the public from rogue operators.

Fair Trading Minister Peter Lawlor said Queensland had more than 27,000 licensed security providers and the OFT - which administers and checks security licences throughout the state - would not tolerate those who posed a risk to the safety of the community.

As well as training and character reference checks, anyone who applies for a licence or applies to renew their licence goes through criminal history checks to ensure their suitability for working in the industry. If these checks show the person has criminal convictions for disqualifying offences, they are refused a licence outright - it's as simple as

that. Since July 2009 alone, the OFT has refused 133 people security provider licences.

Mr Lawlor said those who did hold a licence were continually monitored. "Our SCRAM system - short for Suitability, Checking, Reporting and Monitoring - checks every licensed security provider against Queensland Police Service records each night," Mr Lawlor said.

"The system shows whether anyone who has a licence has been charged with a disqualifying offence, which includes assault, sexual assault, fraud, stealing and drug offences as well as murder.

"If a security licence holder is detected by SCRAM as having been charged with one of these disqualifying offences they have 28 days to show cause why they should not be sus-

pending pending the outcome of the charges.

"If convicted of the offence, the licence is immediately cancelled."

Mr Lawlor said the OFT had issued a total of 194 show cause notices, of which 170 were a result of SCRAM, since July last year.

"In this time, 31 licences were cancelled," he said.

The main reasons security providers had their licences cancelled, or refused on application, included drug related offences, stealing, assault and endangering other's life and health.

For more information about security provider licences or to check online if a security provider is licensed, visit:

[www.fairtrading.qld.gov.au](http://www.fairtrading.qld.gov.au)

## Stolen Vehicle Check (Re-run)

Australia has one of the highest rates of vehicle theft in the western world.

On average, one in every seventy Australian households had a vehicle stolen in the last twelve months.

Almost 100,000 vehicles are stolen each year and around one-

quarter will never be recovered.

A large number of unrecovered vehicles end up back on the market with new identities and are sold to unsuspecting buyers.

If you buy a car from a private buyer and it is later found that it was stolen, or there is money owing on it, you may lose both

the vehicle and the money you paid for it.

[www.carsafe.com.au](http://www.carsafe.com.au)

Or call;

Register of Encumbered Vehicles  
13 13 04

# Stay Safe